SIP Trunk Call Manager

iPhone App User Guide

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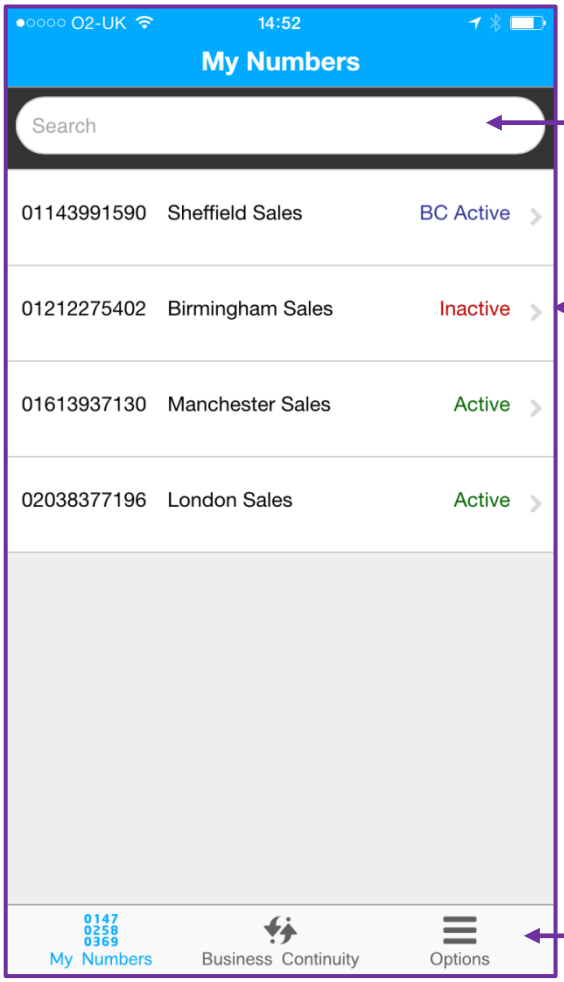
My Numbers menu

The SIP Trunk Call Manager app offers users an additional way to access a subset of inbound routing functionality as subscribed at www.siptrunkcallmanager.com. Once logged in users are greeted with a list of DDI numbers from their company account, a Business Continuity tab to filter numbers that have an active or inactive validated DR call plan and an options tab containing information about the app, a help section and the logout option.



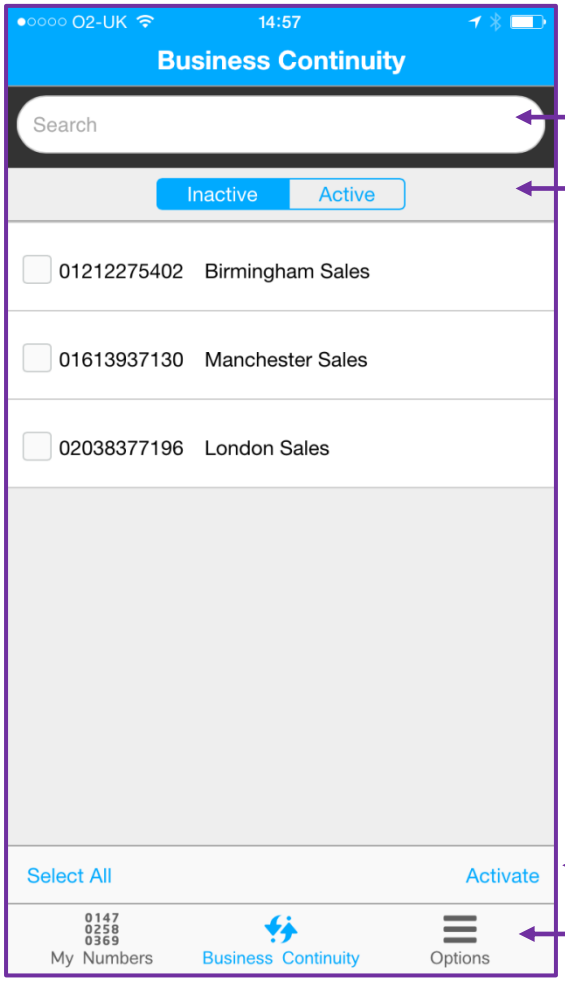
The search feature will allow you to filter result against the number or description fields.

Details of the number, its description and status. Allows you to enter a sub menu of options for a selected number.

Tabs that allow you to move between My Numbers, Business Continuity and Options menus.

Business Continuity menu

The Business Continuity screen on the app provides a user with on the move two click activation of predefined and validated DR plans created on the Inbound Portal. The screen displays them in two states, active or inactive, and allows for quick and simple activation or deactivation of the DR plan. Deactivation restores the previously active Stored Call Plan.



The search feature will allow you to filter results against the number or description fields.

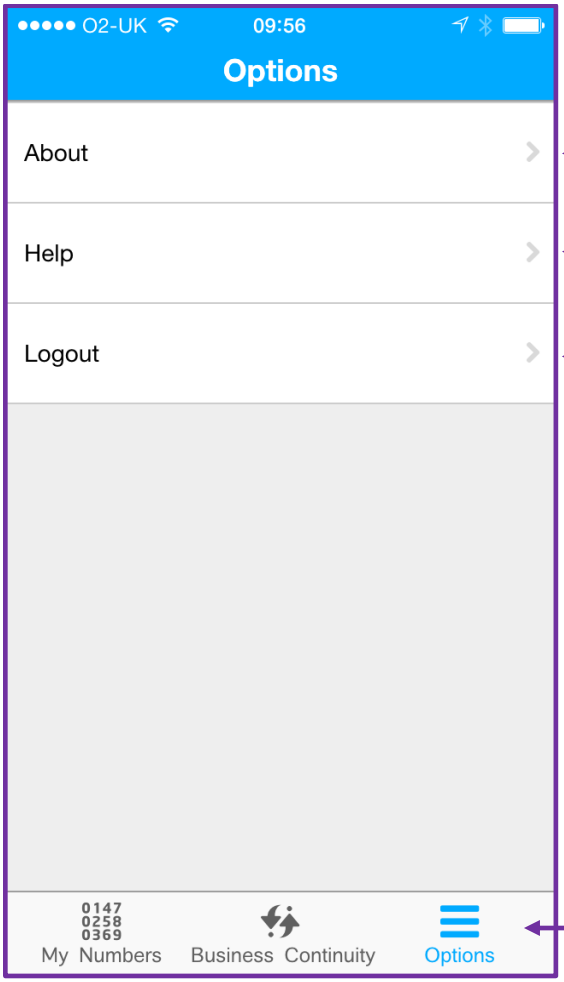
Toggle and filter between numbers that have Inactive or Active validated DR call plans.

Numbers that have validated and inactive DR plans will appear in a list here. Each number can be individually selected by use of the check box for immediate activation of its defined DR plan. The user defined description is also displayed. When toggled the numbers with Active plans will be

Select All option will tick all boxes within the list. Activate will activate any ticked numbers. The toggled option will deactivate a checked numbers DR plan and return the number back to the last active Stored Call Plan.

Tabs that allow you to move between My Numbers, Business Continuity and Options menus.

Options menu



Provides summary, version information of the app and the URL for the SIP Trunk Call Manager

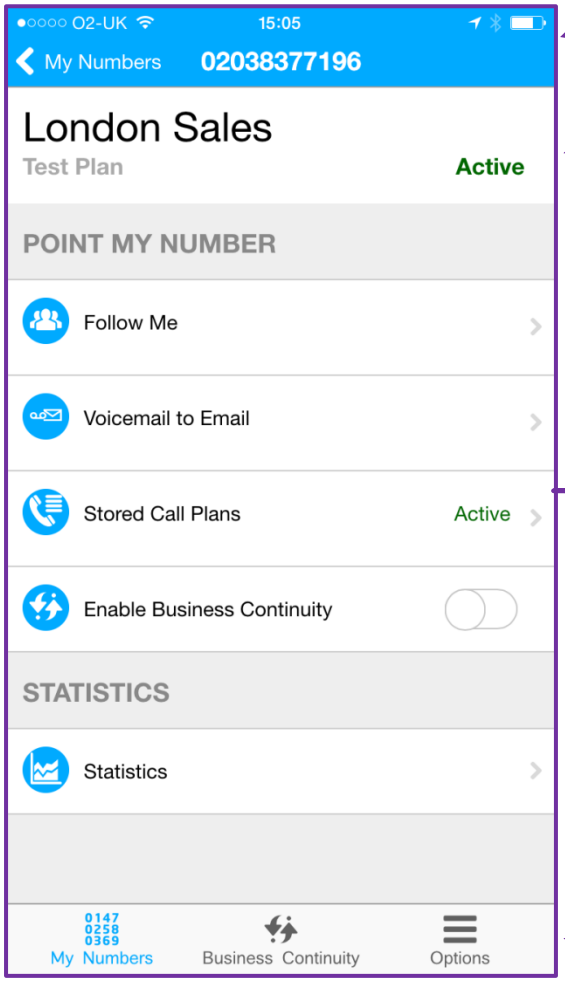
Provides useful Questions and Answers on the app and its features.

Will logout you out of the app after a confirmation pop up.

Tabs that allow you to move between My Numbers, Business Continuity and Options menus.

My Number sub-menu

The My Number sub-menu gives the user access to a range of services that can be activated or viewed from a smart device whilst on the move.



Back button to previous menu and details of the number being viewed.

Information about the user defined description, most recent call plan used and the call plan status of the selected number.

Shows the app call control options and which Point My Number option is Active.

Follow me - Point your number to one or more destinations which will ring simultaneously when your number is called.

Voicemail to Email - Point your number to voicemail and receive the recorded message to a defined email address.

Stored Call Plans - Point your number to an existing call plan previously created on the SIP Trunk Call Manager Portal.

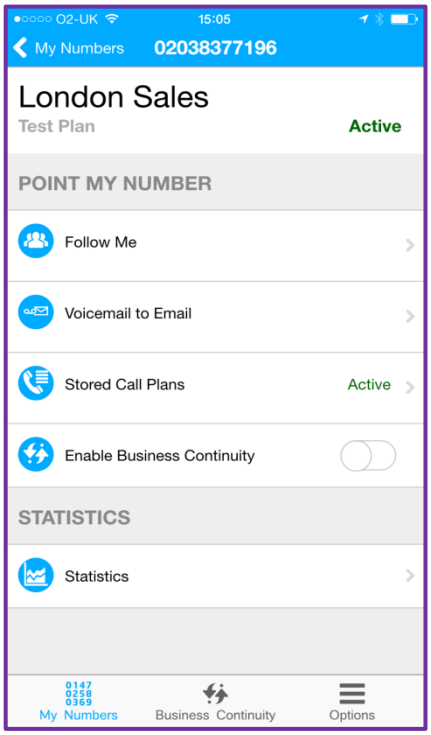
Enable Business Continuity slider – One touch activation of your SIP Trunk Call Manager Portal defined DR plan. If no DR plan is set option will be greyed out.

Access to the performance statistics associated to the number selected.

Tabs that allow you to move between My Numbers, Business Continuity and Options menus.

How to use the Follow Me service

The Follow Me service is exclusive to the app and allows you to point your number up to three destinations which will ring simultaneously when the inbound number is called. You can enter a number freehand or select from your contacts list.

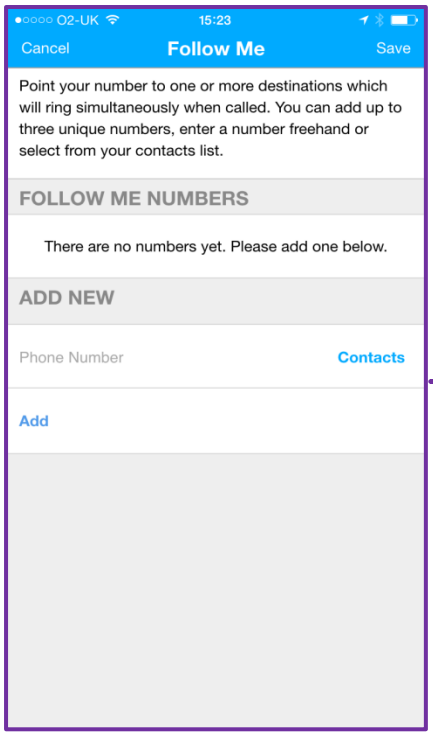


Info bar shows the current status of the SIP Trunk Call Manager call plan, i.e. The Stored Call Plan called “Call Plan” is active.

Enter Follow Me sub-menu.

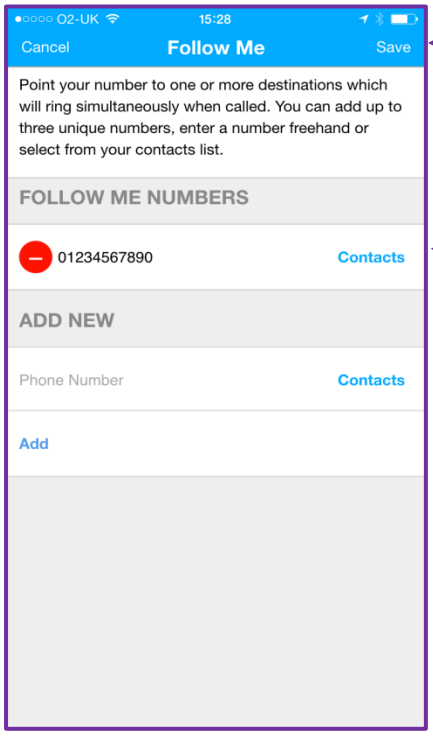
Shows that an SIP Trunk Call Manager Stored Call Plan is Active.

You will now presented with the Follow Me menu screen



Under the Add New banner you can either enter destination details freehand or choose from the devices contact directory, then click Add. You can repeat this process adding up to three destinations.

You can add up to three destination numbers.



Click save and when prompted click yes to confirm you wish to immediately activate the follow me plan.

The freehand inputs or selected contact destinations will appear under the Follow Me

The Follow Me plan will be immediately activated and the app will return you to the My Number menu.