

A woman doctor with glasses and a stethoscope around her neck, wearing a white lab coat over a pink top, is smiling and looking towards a man in a dark suit. They are in a hospital or clinic setting. In the background, other people in white coats are visible, and there are some blurred lights and equipment.

Public Sector Frameworks

Overview

Frameworks

Introduction

The importance of purchasing frameworks to the public sector cannot be overstated.

By providing shortlists of pre-qualified suppliers, and standardised and simplified procurement processes, they reduce the costs and risks faced by organisations such as local and central government, charities, healthcare, schools, councils and housing associations when purchasing voice and data services.

Gamma is one of the most widely accredited unified communications suppliers, already shortlisted on a wide range of frameworks and framework equivalents.



Which frameworks are we on?

RM6116 – Network Services 3

Contract Details

Crown Commercial Service (CCS)

Start: 18th July 2023

End: 17th July 2025

Lots we are on

Lot 1a – Data Access Services

Lot 2a – Local Connectivity

Lot 3a – IoT and Smart Cities

Lot 4a – Analogue Telephony

Lot 4b – Unified Communications

Lot 4c – Contact Centre

Lot 4d – Inbound Telephony

RM6261 – Mobile Voice and Data Services

Contract Details

Crown Commercial Service (CCS)

Start: 13th Dec 2022

End: 12th Dec 2024

Lots we are on

Lot 1 – Direct Award

Lot 2 – Further Competition

Contract Details

Scottish Government

Start: 27th April 2022

End: 28th March 2025

Lots we are on

Lot 1 – Telephony and Communication Services

- Line Rental
- DDI Provision
- Broadband Provision
- Internet Provision
- ISDN / PSTN
- VoIP
- SIP
- P2P Circuits
- Telephony as a Service
- Unified Communications
- Hosted/Cloud Based Telephony
- Contact Centre / Call Centre
- UCaaS
- IVR
- ACD

Audio / Video Conferencing

Lot 2 – Enterprise Bundled Services

- All lot 1 services
- Mobile Voice and Data

Communication Solutions and Associated Telephony Services Y22007

Contract Details

Kent County Supplies (KCS)

Start: 1st Sept 2022

End: 31st Aug 2026

Lots we are on

Provision of communications solutions and associated telephony services (including access)

- Traditional Telephony Services
- Data Access Services
- Local Connectivity Services
- Inbound Telephony Services
- IP Telephony
- Video/Audio Conferencing
- Unified Communications
- Contact Centres
- Broadband
- Call Tariff's
- Mobile including devices, airtime and services
- WIFI/Internet access
- VOIP / SIP telephone systems
- Call packages
- Numbering

Janet Telephony Purchasing Service (JTPS) v2



Contract Details

Jisc

Start: 19th Dec 2019

End: 20th Dec 2023

Lots we are on

Telephony Products and Services
(calls, lines, SIP, Horizon, Inbound, mobiles)

RM6095 – Gigabit Capable Connectivity



Contract Details

Crown Commercial Service (CCS)

Start: 24th Sept 2020

End: 24th Sept 2023

Lots we are on

Gigabit Data Connectivity

RM3825 – Data Access Services DPS



Contract Details

Health & Social Care Network (HSCN)

Start: 24th Nov 2017

End: 23rd May 2024

Lots we are on

Lot 1 – HSCN Access Services

Contract Details

Crown Commercial Service (CCS)

Start: 9th November 2024

End: 8th November 2026

Lots we are on

Lot 2 – Cloud Software

- Cloud SIP
- CloudCCX
- CloudUCX
- Horizon, Collaborate & Contact
- Horizon Contact
- Horizon Contact for University Clearing
- Inbound
- Managed Security Operations (SOC)
- Operator Connect
- PhoneLine+
- Risk Based Vulnerability Management
- SDWAN
- SIP
- Cirrus Omni-Chanel Cloud Contact Centre

Contract Details

Crown Commercial Services (CCS)

Start: 16th April 2024

End: 14th February 2027

Lots we are on

Lot 1

- Consultancy and Advise Including:
 - Risk assessment and management
 - Audit reviews
 - Security architecture
 - Certification
 - Training
 - Policy
 - Security specialists
 - Supply chain analysis
 - Cyber transformation
 - Security strategy
- Penetration testing including National Cyber Security Centre (NCSC), Assured Service CHECK and IT Health Check
- Managed Security services including CREST accredited Security Operations Centre (SOC) and Managed detection and response

Direct Awards

RM3808 - Network Services 2

Service Offers (SOs) – Via Direct Award.
Further competition.

RM6261 - Mobile Voice and Data Services

Service Offers (SOs) – Via Direct Award.
Further competition.

G-Cloud 14

Direct Award - Via catalogue.

Procurement Services Y22007 - Communication Solutions and Associated Telephony Services

Direct Award.
Further competition.

Useful links

→ [Case studies](#)

→ [Speak to a specialist](#)

Gamma is a leading provider of Unified Communications as a Service (UCaaS) into UK, Dutch, Spanish and German business markets, delivering communication solutions through our extensive network of trusted channel partners as well directly to customers.

Our combination of network investment, a digital-first approach and in-house development expertise has enabled Gamma to build a comprehensive portfolio of communications services with a significant amount of intellectual property. This foundation has established our reputation for market disruption with innovative and market-leading cloud-based services such as SIP Trunking and Hosted PBX in the UK.

Working smarter, together

gammagroup.co



We're a certified Carbon Neutral* Company. This means you can demonstrate green credentials yourself. By working with us you have a solution that not only helps the environment but also enables you to become greener and conform to new Government environmental policies.