

# A New Era of Collaboration

Upgrade to  
**Horizon** with **webex**  
by CISCO





# A partnership built on innovation and trust

**For over 20 years, Gamma has proudly partnered with Cisco, a global leader in collaboration technology.**

As our partnership deepened, we recognised the unmatched pace of Cisco's innovation and made a pivotal decision to shift our focus, from building in-house solutions to fully integrating Cisco's cutting-edge technologies into our portfolio.

By combining Cisco's innovation with Gamma's trusted network and industry-leading service, we continue to deliver tailored solutions that meet the unique needs of our clients.

**Our goal is to empower your teams with the tools they need to collaborate more effectively, all while maintaining the simplicity and reliability you've come to expect from us.**





# Why Upgrade to Horizon with Webex?

**As the workplace continues to evolve, so must the tools that power it.**

**Horizon with Webex** combines the reliability of our Horizon platform with the advanced features of Webex by Cisco.

Whether you're using the Horizon Softphone or Collaborate version of our soft clients, this upgrade enhances collaboration, simplifies workflows, and introduces powerful new tools to ensure your teams are equipped for the future.

For businesses seeking more advanced functionality, upgrading to the Standard or Premium model unlocks AI-powered features like real-time transcription, meeting summaries, and message rephrasing. These tools enable smarter collaboration, helping your teams work more efficiently and stay connected no matter where they are.





# Enhanced Calling & Communication

While Collaborate delivered reliable calling features like basic audio and video calls, call forwarding, and voicemail, **Horizon with Webex** significantly improves the calling experience.

The ability to seamlessly transition calls across networks, enhanced mid-call controls, and integrations with desk phones allow your users to communicate without disruptions.

Additionally, AI driven advanced noise reduction technology and the ability to apply bespoke virtual backgrounds during video calls ensure a more professional and distraction-free experience.

## Horizon with Webex Softphone (upgrade for existing softphone licence users)

**Quick Search Bar**

**Presence/Availability**  
Avatar/Profile Picture  
Custom status  
Quiet Hours

**Quick access to application features and settings**

**Contact name & phone number displayed**

**Calling/Hunt Group name displayed where applicable**

**Call/delete/add/edit contact actions available from call history**

**Presence for internal Webex users**

**Date/time of call**

**Call duration**

**Light/Dark mode appearance options**

**Accessibility & Keyboard shortcut options**

**Personal insights**

## Horizon with Webex Basic (upgrade for existing collaborate licence users)

**Quick Search Bar**

**Presence/Availability**  
Avatar/Profile Picture  
Custom status  
Quiet Hours

**Quick access to application features and settings:**

- Messaging
- Calendar
- Teams Spaces
- Contacts
- Voicemail
- Vidcast
- Webex App hub
- Settings
- Help

**Contact name & phone number displayed**

**Calling/Hunt Group name displayed where applicable**

**Call/delete/add/edit contact actions available from call history**

**Presence for internal Webex users**

**Date/time of call**

**Call duration**

**Search Bar**

**Dial pad**

**Audio or Video Calling**

**Device Selection**

**Light/Dark mode appearance options**

**Accessibility & Keyboard shortcut options**

**Personal insights**

By choosing **Horizon with Webex**, your business gains access to features that simplify communication, enhance productivity, and improve the overall user experience. This includes personalised workspaces, customisable statuses, and seamless calendar integrations that allow users to manage their day more effectively.

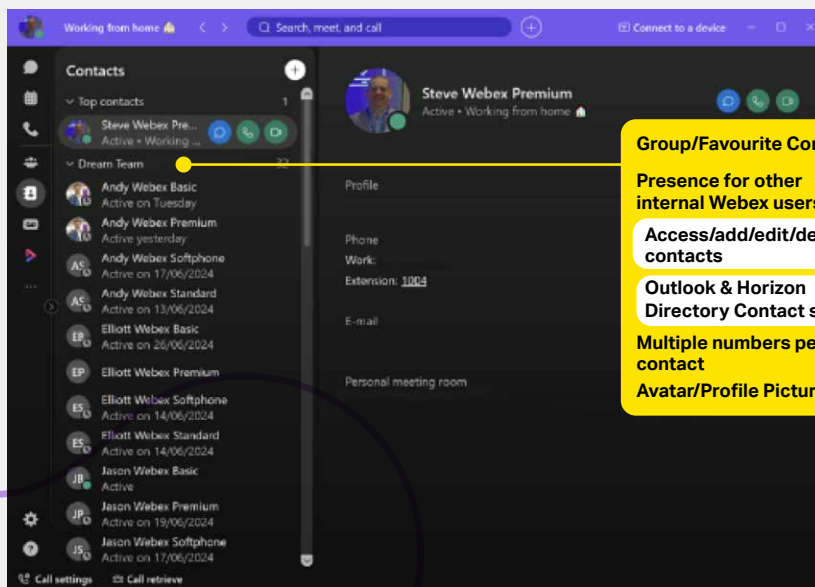
Features highlighted in yellow indicate new capabilities available in **Horizon with Webex\***



## Smart Contact & Directory Management

**Horizon with Webex** enhances contact management by allowing users to store multiple numbers per contact, providing greater flexibility in communication. Whether it's a mobile, office, or home number, users can easily manage all contact details in one place, ensuring that reaching the right person is simpler than ever. Opening up a wider range of communication channels such as email, messaging, video, and, of course, voice, giving users even more ways to stay connected.

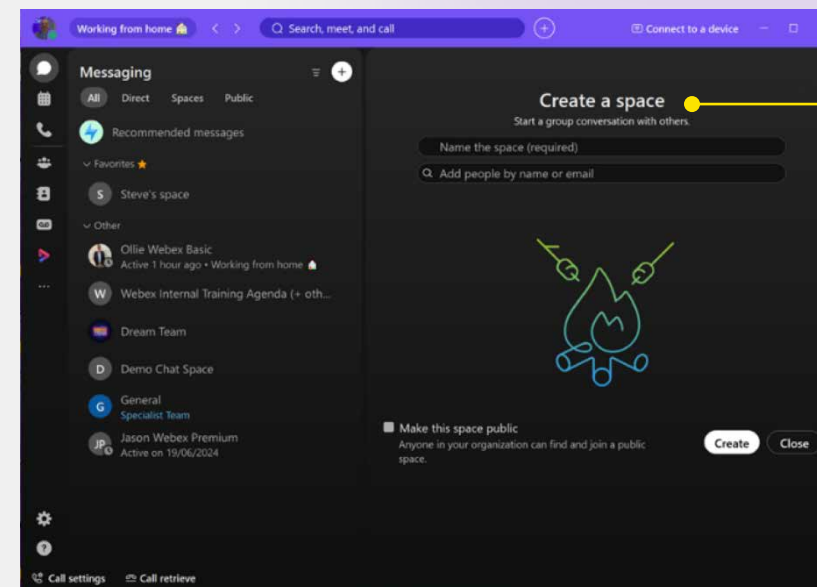
Users also benefit from the flexibility of group and favourite contact management features, making it easier to organise and streamline their communications. With **Horizon with Webex**, finding the right person, at the right time, has never been simpler.



## Real-Time Presence & Messaging

In today's fast-paced work environment, knowing when someone is available is crucial to maintaining effective communication. **Horizon with Webex** introduces enhanced presence management, providing real-time visibility into whether users are available, in a meeting, or on a call. This feature makes it easier to manage communication across teams and helps avoid interruptions or miscommunication.

Messaging has also been vastly improved. With features like chat threading, reactions, GIFs, and custom notifications, team members can engage in more dynamic and meaningful conversations. The enhanced file-sharing capabilities ensure that important documents are shared quickly and securely, making collaboration more efficient.



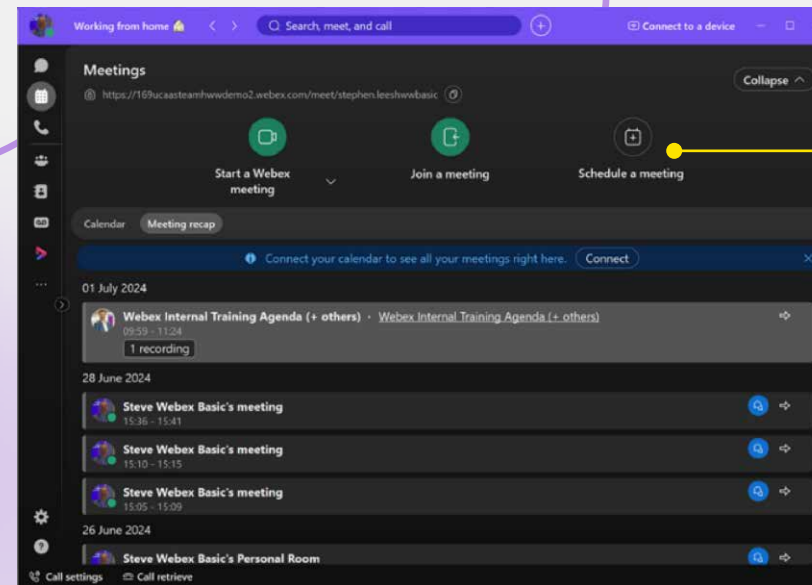
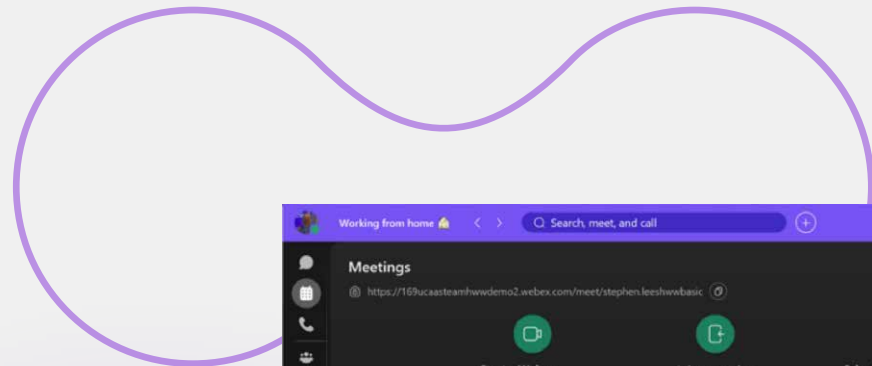


## Advanced Collaboration & Video Conferencing

**Horizon with Webex** elevates video conferencing with advanced features designed to enhance collaboration. New functionalities like breakout rooms allow users to create focused group discussions within larger meetings, fostering more productive conversations. Additionally, the integration of virtual backgrounds adds a layer of professionalism to every meeting, ensuring participants stay engaged and focused.

The platform also supports a 5x5 grid view, enabling more participants to be visible during video calls. Coupled with deeper integrations with Google and O365 Calendar services, scheduling and managing meetings has never been easier.

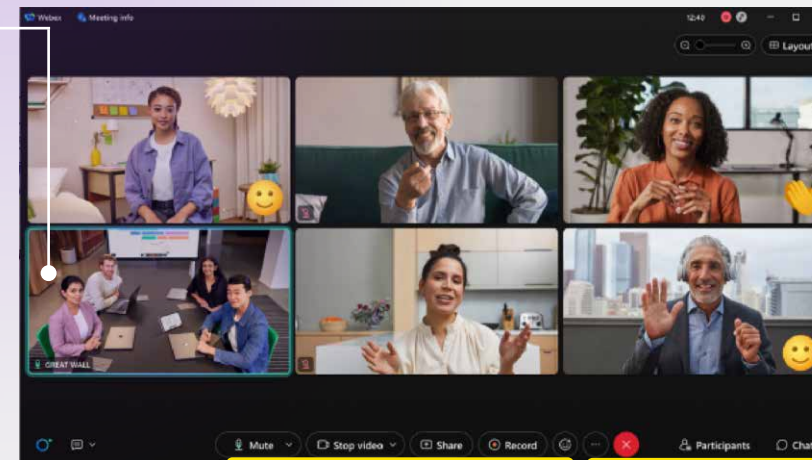
These advanced collaboration features ensure that every interaction is meaningful, productive, and as seamless as possible, helping your teams stay on track, whether they're brainstorming or executing a project.



- Start meeting
- Join meeting
- Schedule meeting
- Calendar View – past and upcoming meetings
- Meeting recap – inc access to meeting recordings
- Google or Office365 Calendar Integration
- Personal Room meeting link

Active speaker Pane

- Meeting controls:
- Mute/Unmute
- Change audio settings
- Video – on/off
- Change video settings
- Change virtual background
- Share content - screen, application, file, whiteboard or camera
- Record – local storage only
- Hands up feature
- Reactions







- Meeting settings:
- Audio/video
- Lock meeting
- Invite/remind/copy meeting link
- Enable breakout sessions
- Move meeting to mobile
- Start new whiteboard
- End meeting
- Add applications
- Participant pane/list mute/unmute/assign privileges move to lobby/stage/expel
- Chat panel - all or individual Q&A
- Polling

100 participant meeting capacity

# A solution for every business

Our flexible solutions are designed for businesses of all sizes, and adapt as your business evolves.

	Softphone	Basic	Standard	Premium
 <p><b>Calling</b></p>	<p>For users upgrading from the previous Softphone license, this option offers familiar calling and messaging capabilities, now enhanced with Horizon with Webex.</p> <ul style="list-style-type: none"> <li>Horizon Calling and Call Control</li> <li>Video Calling</li> <li>Screen Share</li> <li>Personal Contacts</li> <li>Visual Voicemail</li> <li>Call History</li> </ul>	<p>An upgrade from the previous Collaborate license, Basic provides enriched communication tools, with added features to boost efficiency and seamless teamwork.</p> <ul style="list-style-type: none"> <li>Horizon Calling and Call Control</li> <li>Video Calling</li> <li>Screen Share</li> <li>Personal Contacts</li> <li>Visual Voicemail</li> <li>Call History</li> </ul>	<p>New! Elevate your experience with advanced collaboration tools, including group messaging, file sharing, and AI assistant—ideal for users ready to unlock more capabilities.</p> <ul style="list-style-type: none"> <li>Horizon Calling and Call Control</li> <li>Video Calling</li> <li>Screen Share</li> <li>Personal Contacts</li> <li>Visual Voicemail</li> <li>Call History</li> </ul>	<p>New! Our highest tier, Premium, brings the full Horizon with Webex experience, including powerful integrations, extended conferencing, and AI-powered tools to help maximise productivity and communication.</p> <ul style="list-style-type: none"> <li>Horizon Calling and Call Control</li> <li>Video Calling</li> <li>Screen Share</li> <li>Personal Contacts</li> <li>Visual Voicemail</li> <li>Call History</li> </ul>
 <p><b>Messaging</b></p>		<ul style="list-style-type: none"> <li>One to One Chat</li> <li>Group Messaging/Chat Spaces</li> <li>Presence</li> <li>Custom Status</li> <li>Emojis and GIF's</li> </ul>	<ul style="list-style-type: none"> <li>One to One Chat</li> <li>Group Messaging/Chat Spaces</li> <li>Presence</li> <li>Custom Status</li> <li>Emojis and GIF's</li> </ul>	<ul style="list-style-type: none"> <li>One to One Chat</li> <li>Group Messaging/Chat Spaces</li> <li>Presence</li> <li>Custom Status</li> <li>Emojis and GIF's</li> </ul>
 <p><b>Meetings</b></p>		<ul style="list-style-type: none"> <li>One-click and scheduled meetings</li> <li>Desktop and Application Sharing</li> <li>Whiteboard</li> <li>Meeting recording (local)</li> <li>Virtual backgrounds</li> </ul>	<p><b>Basic +</b></p> <ul style="list-style-type: none"> <li>Webex assistant</li> <li>Real time transcription</li> <li>Personal insights</li> </ul>	<p><b>Standard +</b></p> <ul style="list-style-type: none"> <li>1000 Participants</li> <li>Recording transcripts</li> <li>Remote desktop</li> <li>Delegate meetings</li> <li>10Gb Cloud recording</li> </ul>
 <p><b>Tools</b></p>	<ul style="list-style-type: none"> <li>MS Teams Integration for Calling</li> <li>MS Outlook Integration for Calling</li> </ul>	<p><b>Softphone +</b></p> <ul style="list-style-type: none"> <li>Webex Video Messaging (Vidcast)</li> </ul>	<p><b>Basic +</b></p> <ul style="list-style-type: none"> <li>MS Office 365 Calendaring</li> <li>Google Calendaring for G Suite</li> <li>Slido</li> </ul>	<p><b>Standard +</b></p> <ul style="list-style-type: none"> <li>Slack</li> <li>Sirikit</li> </ul>



# Leveraging AI for Smarter Collaboration

With **Horizon with Webex**, artificial intelligence (AI) is seamlessly integrated to transform the way teams communicate and collaborate. The AI-powered capabilities are designed to streamline workflows, enhance user experience, and allow your teams to work smarter, not harder.



## Catch Me Up

Missed part of a meeting? Catch Me Up automatically summarises all the key points, mentions, and actions from any meeting you missed, so you're always in the loop. Whether you've stepped away or were unable to attend, this feature ensures you can quickly catch up without having to listen to the full recording.



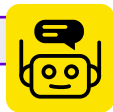
## Rephrase or Change Tone

Need to adjust the tone of a message before sending it? The AI-powered Rephrase or Change Tone feature allows users to quickly modify their message to be more formal, friendly, or neutral. This ensures that communication remains effective and appropriate for different contexts.



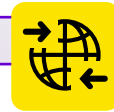
## Unread Messages Recaps

Don't get lost in overwhelming message threads. AI-generated Unread Messages Recaps give you a digest of what you missed, so you can jump back into conversations quickly, without having to scroll through every single message.



## Summary and Transcript

AI automatically generates detailed meeting summaries and transcripts, giving you a complete overview of what was discussed, along with action items. This ensures that important points are captured and can be reviewed later, saving time and reducing the need to sift through lengthy meeting notes or recordings.



## Translate Messages

Break down language barriers with the Translate Message feature. Instantly translate your messages into over 30 languages, ensuring seamless communication with global teams and clients.



## Space Summaries

Stay on top of your collaborations with Space Summaries, which summarise key messages, tasks, and updates within any space. This feature is especially useful in large groups where conversations may move quickly.

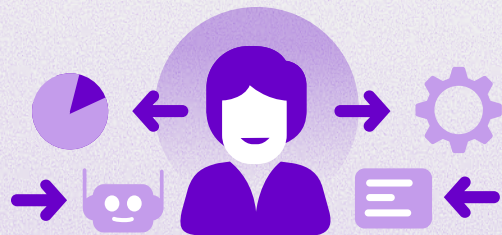
By integrating these AI-driven tools, Horizon with Webex enables users to save time, reduce communication gaps, and maintain productivity, no matter where they are or how busy their schedules may be.



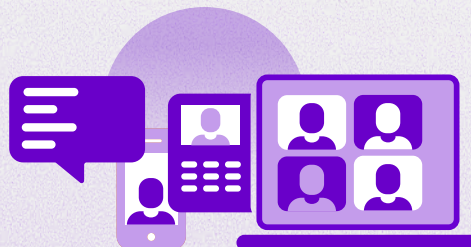
# Empowering Productivity Through Integrated Tools

In a modern business environment, integration across platforms is essential.

**Horizon with Webex** offers robust integration with widely used tools like **Microsoft Teams, Slack, Zendesk, OneDrive, and SharePoint**, among others. These integrations provide users with a more unified workflow, allowing them to switch between tools effortlessly while maintaining seamless collaboration across platforms.



Effortlessly switch  
between tools to  
streamline processes.



Maintain continuous  
communication across  
various platforms.



Stay organised and  
productive with  
integrated tools tailored  
to your business needs.

**Horizon with Webex** helps users stay organised, productive, and connected. No matter where they are or which tools they prefer to use, users can rely on **Horizon with Webex** to streamline their workflows and enhance their collaborative efforts.



# Invest in Future Collaboration with **Horizon with Webex**

The upgrade from Collaborate to **Horizon with Webex** is not just about adding new features; it's about providing a better way to work together.

Whether you're looking for enhanced calling capabilities, smarter contact management, improved collaboration, or deeper integration with your favourite tools, **Horizon with Webex** is designed to empower your teams to work more efficiently and effectively.

By choosing **Horizon with Webex**, you're investing in the future of collaboration. You're equipping your teams with the tools they need to succeed today while ensuring that your business is ready to adapt to the changing demands of tomorrow.





#GoodTogether  
[gammagroup.co](https://gammagroup.co)



We're a certified Carbon Neutral\* Company. This means you can demonstrate green credentials yourself. By working with us you have a solution that not only helps the environment but also enables you to become greener and conform to new Government environmental policies.