

# Operator Connect for Microsoft Teams

Make and receive external phone calls with Teams

Elevate your Microsoft Teams experience with a secure, reliable, and easy-to-use telephony service that helps your business work smarter and maximise value.



# Microsoft Teams: The ultimate collaboration platform

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**One single platform for communications, file-sharing and cross-collaboration**, it's easy to see why Microsoft is the leading collaboration and communications platform.

Integrate 3rd party applications with ease into Microsoft Teams' single platform, to **completely tailor your experience** without complex software management or a hefty package.

**Operator Connect** enables users to make and receive external calls directly within Microsoft Teams, keeping your existing numbers without complex infrastructure.

easy to **use**

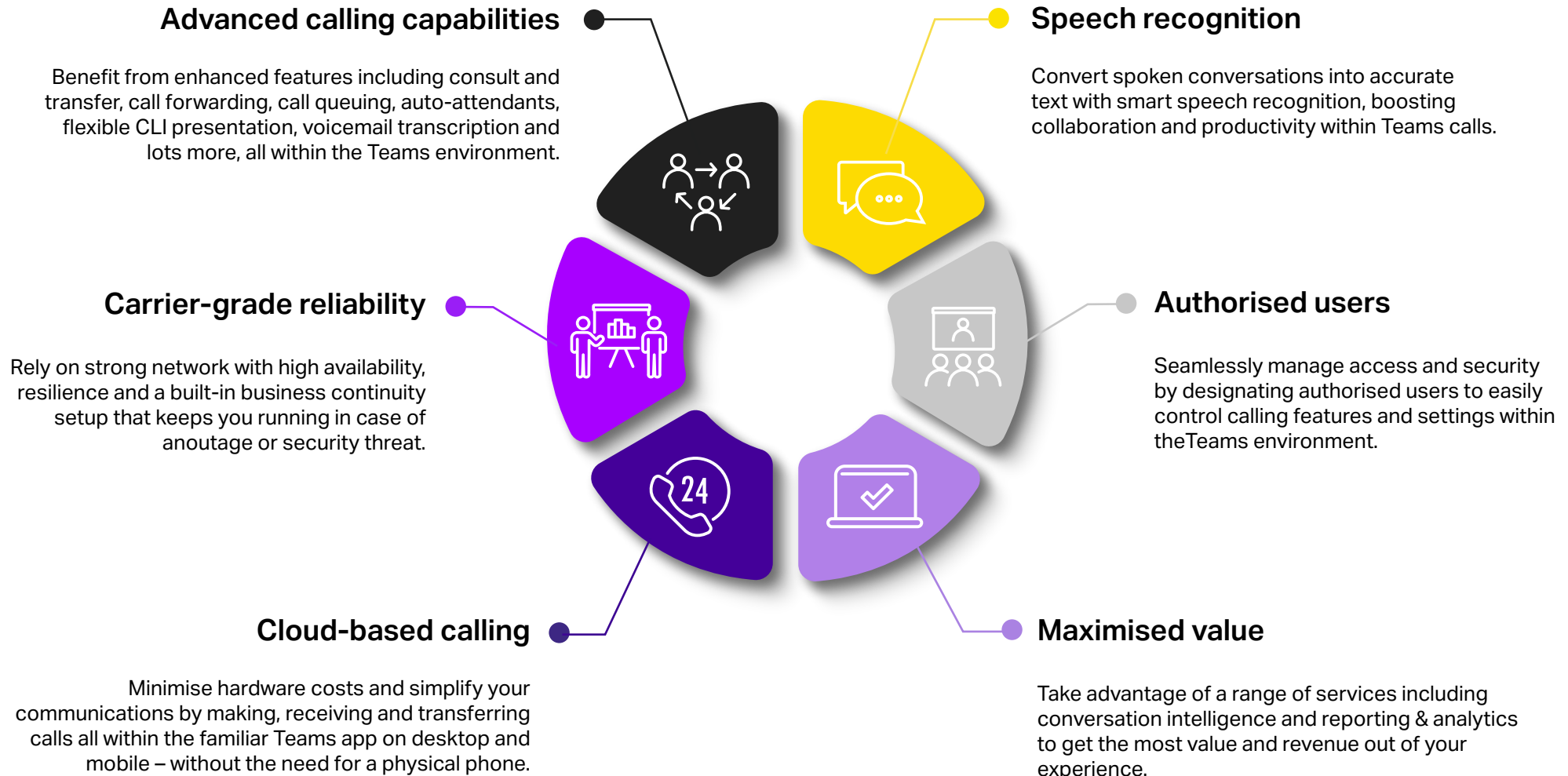
easy to **manage**

easy to **integrate**

Operator Connect is designed to be a simple and user-friendly experience, with management all held within the Teams Admin Centre; the same portal you already use for Teams management.



# Operator Connect: Key features



# Benefits of Operator Connect

## Simple migrations



Keep your existing numbers with simple migrations, including 08 and 03 numbers

## Business continuity



SIP Trunk Call Manager keeps your business moving through unexpected events or outages

## Reliable



Robust quality from a tier 1 network provider, with a 99.999% shared SLA with Microsoft

## Secure



End-to-end encryption and industry compliant

## Flexible & scalable



Take a call wherever you are, and easily manage users to adapt as your business develops

## Cost-efficient



Cut costs on legacy equipment and maintenance fees

# Service Suite for Microsoft Teams

Maximise the value of Microsoft Teams by boosting revenue and productivity from a range of value-added services.



## Contact us to learn more about:

**How Operator Connect**  
can help drive efficiencies,  
cost-savings and revenue to  
your business

**How Service Suite for  
Microsoft Teams**  
can maximise the value of your  
Teams telephony

