

**PARTNERS**

Product Information

# Service Suite for Microsoft Teams

A comprehensive range of services designed to  
maximise the value of Microsoft Teams



# Introducing Service Suite for Microsoft Teams

**Our suite of services has been carefully designed to maximise the value that you and your customers can get from Microsoft Teams, and Operator Connect.**






With a comprehensive set of services, you can offer customers a complete solution while increasing margin opportunity on your Teams portfolio.

We've kept our customer-first approach at the forefront of our design, and so we are proud to offer a complete service wrap for those customers unfamiliar with using Teams or Teams Phone, including getting set up with Operator Connect.






## What's on offer?

-  **Call Recording**  
Record, retrieve and analyse any conversation and never lose valuable insights again
-  **Reporting & Analytics**  
Extensive, real-time insights into call data.
-  **Headsets and Handsets**  
Collaborate on Teams with optimised devices for simple plug-and-play use.
-  **Teams Meeting Rooms**  
Transform your collaboration spaces into smart meeting rooms for maximum engagement.
-  **Professional Services**  
Increase the effectiveness of Microsoft Teams deployment with expert support, implementation and end-user training.



 **Microsoft Licensing - Coming 2025**  
Offer an end-to-end solution with a wide range of Teams Phone and Teams licenses.

**Contact for Teams - Coming 2025**  
Accelerate your customer experience on one, streamlined platform with simple management.

**Managed Services - Coming 2025**  
Ensure your customers' Teams journey remains efficient with ongoing support from our experts

# How to order?

1

Request access to the Portal through your BDM, or get in touch with the Sales Specialists to learn more

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2

Access the Service Suite via the Gamma portal

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3

Select the quantities of each service with clear pricing in one form

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4

Our team will be in touch to provision each service

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5

**You receive a single bill\* from Gamma**

\*excluding licensing which is billed directly to the customer



# Why Gamma?

- ✔ **Leading Microsoft Teams Voice Partner**  
Over 20 years of experience offering Microsoft services

- ✔ **Teams Calling Specialist**  
Certified Solutions Partner for Modern Work

- ✔ **Trusted providers**  
Carefully selected providers creating a one-stop shop

- ✔ **In-built disaster recovery**  
Built-in STCM, with 99.999% uptime

- ✔ **24/7 support**  
We are committed to providing exceptional customer service

- ✔ **Operator Connect Experts**  
One of few wholesale providers in the UK



## Ready to order?

[Head to the Gamma Portal](#)

to make your selections

## Want to know more?

Get in touch at  
[teamsphone@gamma.co.uk](mailto:teamsphone@gamma.co.uk) to speak to a  
sales specialist

[teamsphone@gamma.co.uk](mailto:teamsphone@gamma.co.uk)

## Want to share more information with your customer?

Visit Accelerate for more information  
and collateral

[Accelerate](#)

